

**WCD Compliance
Audit Program
(audits conducted since March 2007)**

Insurer Name	TPA Name	Claims Audited	Paid as Authorized	% Correct (over & under payments)	Overpayments	\$ Overpayments	Underpayments	\$ Underpayments	Modified % Correct (underpayments only)	Worker Reimb.	% Accurate	PPD Payments	% Accurate	PTD Payments	% Accurate	Fatality Payments	% Accurate	Combined Totals		Time Loss Payment (not 1st P)	% T
																		21	90%		
ABF Freight System, Inc.	ABF Freight System, Inc.	21	17	88%	0	\$0.00	2	\$152.52	88%	3	100%	1	100%	21	90%	151	99%
AIG Casualty Co	Hallmark Management, LLC	113	61	23%	31	\$16,648.74	16	\$4,108.52	74%	37	73%	7	100%	0	.	.	.	105	75%	397	91%
Amalgamated Sugar Company, LLC (The)	Amalgamated Sugar Company, LLC (The)	12	5	60%	2	\$564.51	0	\$0.00	100%	6	100%	2	100%	18	100%	36	100%	67	100%	35	94%
American Casualty Company of Reading, Pennsylvania	C.N.A. ClaimPlus, Inc.	3	1	100%	0	\$0.00	0	\$0.00	100%	1	100%	.	.
Asante	Health Future, LLC	84	57	88%	4	\$3,867.21	3	\$1,806.73	95%	32	100%	9	100%	98	97%	295	94%
Ashland Community Healthcare Services	Health Future, LLC	8	5	100%	0	\$0.00	0	\$0.00	100%	5	100%	1	100%
Bay Area Health District	Liberty Management Service, Inc.	2	1	0%	1	\$4,523.75	0	\$0.00	100%	5	100%	6	100%	12	100%	3	100%
City of Portland	City of Portland	115	65	95%	3	\$356.05	0	\$0.00	100%	46	98%	29	100%	96	100%	76	100%	312	100%	216	95%
City of Roseburg	Health Future, LLC	5	1	100%	0	\$0.00	0	\$0.00	100%	6	100%	7	100%	1	100%
Clackamas County Oregon	Clackamas County Oregon	52	32	100%	0	\$0.00	0	\$0.00	100%	13	92%	4	100%	.	.	10	80%	59	95%	89	100%
Continental Casualty Company	C.N.A. ClaimPlus, Inc.	9	2	50%	1	\$110.93	0	\$0.00	100%	58	100%	60	100%	6	83%
Employers Insurance Company of Wausau	Wausau Insurance Companies / Liberty	58	27	81%	3	\$546.68	2	\$183.59	93%	6	100%	3	100%	133	93%	129	100%	298	96%	39	85%
Fidelity and Guaranty Insurance Company	Helmsman Management Services, Inc.	2	1	100%	0	\$0.00	0	\$0.00	100%	.	.	1	100%	2	100%	1	100%
Health Care for the Mid-Columbia Region	Health Future, LLC	9	6	100%	0	\$0.00	0	\$0.00	100%	1	100%	7	100%	56	100%
Indemnity Insurance Company of North America	Alternative Insurance Management Servid	60	39	38%	20	\$19,272.59	4	\$1,924.82	90%	9	89%	11	36%	59	80%	208	84%
Insurance Co of the State of Pennsylvania	Hallmark Management, LLC	39	22	50%	8	\$1,997.54	3	\$298.73	86%	22	86%	8	63%	4	100%	.	.	56	84%	87	87%
Josephine County	Health Future, LLC	20	12	75%	2	\$539.37	1	\$111.38	92%	3	100%	1	100%	16	94%	22	95%
Klamath Care Services, Inc.	Health Future, LLC	30	19	89%	1	\$41.17	1	\$687.92	95%	3	100%	6	50%	28	86%	56	96%
Legacy Health System	Legacy Health System	103	68	84%	5	\$597.44	6	\$543.81	91%	9	100%	16	100%	19	68%	.	.	112	89%	200	100%
Liberty Insurance Corporation	Liberty Mutual Companies	57	41	76%	6	\$8,958.05	4	\$1,157.27	90%	18	94%	15	100%	74	93%	144	85%
Liberty Mutual Fire Insurance Company	Liberty Mutual Companies	9	6	50%	1	\$56.76	2	\$114.29	67%	6	67%	1	100%	18	100%	18	100%	49	92%	16	88%
Liberty Mutual Insurance Company	Liberty Mutual Companies	2	1	100%	0	\$0.00	0	\$0.00	100%	18	100%	18	100%	37	100%	1	100%
Liberty Northwest Insurance Corporation	Liberty Mutual Companies	206	191	73%	31	\$12,977.88	20	\$4,015.02	90%	113	98%	45	87%	93	100%	121	99%	563	95%	740	89%
LM Insurance Corporation	Liberty Mutual Companies	2	1	100%	0	\$0.00	0	\$0.00	100%	1	100%	.	.
Mid-Century Insurance Company	Helmsman Management Services, Inc.	2	1	100%	0	\$0.00	0	\$0.00	100%	19	100%	.	.	20	100%	1	100%
National Fire Insurance Company of Hartford	C.N.A. ClaimPlus, Inc.	3	2	50%	1	\$357.69	0	\$0.00	100%	2	100%	9	78%
National Union Fire Insurance Co of Pittsburgh	Hallmark Management, LLC	1	1	100%	0	\$0.00	0	\$0.00	100%	1	100%	.	.
Portland General Electric Company	Portland General Electric Company	74	43	93%	2	\$571.05	1	\$678.98	98%	17	94%	14	100%	84	100%	19	100%	177	99%	77	99%
Preferred Professional Insurance Company	Alternative Insurance Management Servid	9	8	50%	4	\$6,845.09	0	\$0.00	100%	9	67%	2	100%	19	84%	107	82%
Seneca Sawmill Company	Comp Source	14	9	56%	3	\$256.30	1	\$58.36	89%	7	100%	7	100%	1	100%	.	.	24	96%	13	85%
Sherm's Thunderbird Market, Inc.	Health Future, LLC	14	9	78%	0	\$0.00	2	\$390.45	78%	5	100%	1	100%	15	87%	30	97%
State Farm Fire and Casualty Company	State Farm IL	21	14	93%	0	\$0.00	1	\$16.03	93%	9	100%	4	100%	17	100%	.	.	44	98%	84	94%
The May Department Stores Company	Helmsman Management Services, Inc.	2	1	100%	0	\$0.00	0	\$0.00	100%	1	100%	.	.
Transcontinental Insurance Company	C.N.A. ClaimPlus, Inc.	5	2	100%	0	\$0.00	0	\$0.00	100%	2	100%	1	100%
Transportation Insurance Company	C.N.A. ClaimPlus, Inc.	97	50	56%	16	\$2,648.27	6	\$1,014.88	88%	5	80%	14	100%	40	100%	.	.	109	94%	121	96%
Transportation Insurance Company	Helmsman Management Services, Inc.	2	1	0%	0	\$0.00	1	\$133.35	0%	1	100%	2	50%	1	100%
Truck Insurance Exchange	Helmsman Management Services, Inc.	2	1	100%	0	\$0.00	0	\$0.00	100%	1	100%	19	100%	21	100%	2	100%
United States Bakery	Occupational Health Solutions, Inc.	36	20	80%	2	\$1,084.94	2	\$257.90	90%	18	100%	38	95%	140	98%
Valley Forge Insurance Company	C.N.A. ClaimPlus, Inc.	10	6	50%	1	\$125.97	2	\$467.75	67%	5	100%	1	100%	.	.	17	100%	29	93%	35	86%
Valley Forge Insurance Company	Helmsman Management Services, Inc.	2	1	100%	0	\$0.00	0	\$0.00	100%	1	100%	.	.
Wausau Business Insurance Company	Wausau Insurance Companies / Liberty	8	5	60%	2	\$151.23	0	\$0.00	100%	5	100%	.	.
Wausau Underwriters Insurance Company	Wausau Insurance Companies / Liberty	47	25	72%	5	\$1,311.43	2	\$425.31	92%	3	100%	5	100%	36	100%	.	.	69	97%	68	87%
		1370	880	73%	155	\$84,410.64	82	\$18,547.61	91%	400	94%	213	91%	596	97%	539	99%	2,628	94%	3453	92%

Timely	Worker Reimb.	% Timely	PPD Payments	% Timely	PTD Payments	% Timely	Fatality Payments	% Timely	Notices of Closure	% Accurate	time loss period incorrect	m.s./quality date incorrect	lacked authority to issue	PPD rating inaccurate	insufficient info to rate	Notices of Closure	% Timely	Nondisabling Claims	% Correct	Medical Bills	% Timely	1st Payment Reports	% Accurate	Acceptability Reports	% Accurate	Form 1503 Reports	% Accurate	incorrect quality date	incorrect preferred worker info.	Retro Fund Reports	% Accurate
--------	---------------	----------	--------------	----------	--------------	----------	-------------------	----------	--------------------	------------	----------------------------	-----------------------------	---------------------------	-----------------------	---------------------------	--------------------	----------	---------------------	-----------	---------------	----------	---------------------	------------	-----------------------	------------	-------------------	------------	------------------------	----------------------------------	--------------------	------------

Timeliness of Benefit Payments								Totals		Accuracy & Timeliness of Claim Processing										Combined Totals		Accuracy of Reports to the Division										totals						
3	100%	1	100%	155	99%	13	46%	5	2	0	0	0	13	92%	4	0%	42	100%	72	83%	17	100%	17	94%	13	15%	11	0	.	.	47	74%		
37	86%	7	100%	441	91%	46	78%	7	1	2	0	0	45	71%	32	91%	50	66%	173	75%	64	97%	65	98%	44	93%	2	1	.	.	173	97%		
6	100%	2	100%	18	100%	36	100%	97	98%	4	100%	0	0	0	0	0	4	100%	4	100%	17	100%	29	100%	5	100%	4	100%	4	75%	0	1	12	100%	25	96%		
.	-	-	1	100%	.	.	1	100%	.	.	1	100%	1	100%		
32	97%	11	100%	338	94%	42	93%	3	1	0	0	0	42	88%	27	100%	40	85%	151	91%	58	98%	48	94%	42	86%	6	1	.	.	148	93%		
.	1	100%	4	100%	0	0	0	0	0	4	100%	2	50%	.	.	10	90%	5	80%	5	100%	4	75%	1	0	.	.	14	86%		
5	100%	6	83%	14	93%	-	-	1	100%	1	100%	2	100%		
46	100%	40	95%	96	100%	76	100%	474	97%	56	77%	11	1	0	1	0	57	98%	31	100%	112	100%	256	95%	60	98%	54	96%	57	96%	2	0	36	100%	207	98%		
6	100%	7	100%	2	100%	.	.	2	100%	1	100%	1	100%		
13	92%	4	100%	.	.	10	90%	116	98%	25	72%	4	1	1	3	1	25	100%	16	94%	77	100%	143	94%	2	100%	29	100%	25	68%	8	0	3	100%	59	86%		
.	58	98%	64	97%	2	100%	0	0	0	0	0	2	100%	2	100%	.	.	6	100%	2	100%	2	100%	2	100%	0	0	12	100%	18	100%		
7	71%	4	100%	133	100%	129	100%	312	97%	18	83%	1	0	2	0	0	18	67%	11	91%	2	100%	49	80%	20	95%	27	96%	18	78%	4	0	70	93%	135	92%		
.	.	1	100%	2	100%	1	100%	0	0	0	0	0	1	100%	2	100%	1	100%	.	1	100%	0	0	2	100%	
1	100%	57	100%	3	67%	1	0	0	0	0	3	67%	3	100%	6	83%	15	80%	6	100%	4	75%	3	100%	0	0	.	.	13	92%		
9	100%	11	100%	228	86%	24	71%	5	3	0	2	1	24	96%	25	100%	19	100%	92	91%	32	75%	37	95%	24	83%	4	0	.	.	93	85%		
6	100%	4	100%	97	89%	18	78%	3	1	0	1	0	16	63%	2	100%	4	100%	40	75%	21	95%	22	95%	18	72%	4	1	.	.	61	89%		
3	100%	1	100%	26	96%	7	100%	0	0	0	0	0	7	100%	7	71%	3	0%	24	79%	13	85%	12	92%	7	100%	0	0	.	.	32	91%		
3	100%	6	100%	65	97%	11	27%	6	5	0	0	0	11	91%	10	90%	10	100%	42	76%	18	94%	18	100%	11	36%	4	3	.	.	47	83%		
9	100%	16	100%	19	100%	.	.	244	100%	58	98%	1	0	2	0	0	58	90%	30	97%	3	100%	149	95%	60	87%	62	100%	58	100%	0	0	4	100%	184	96%		
18	72%	15	100%	177	85%	31	90%	2	1	0	0	0	31	94%	17	76%	22	100%	101	91%	43	84%	37	95%	30	87%	4	0	.	.	110	88%		
1	100%	1	100%	18	100%	18	100%	54	96%	6	100%	0	0	0	0	0	6	83%	3	100%	.	.	15	93%	6	83%	6	100%	6	83%	1	0	8	100%	26	92%		
.	.	.	.	18	100%	18	100%	37	100%	1	100%	0	0	0	0	0	1	100%	1	100%	.	.	3	100%	1	100%	1	100%	1	0%	1	0	8	100%	11	91%		
113	90%	48	100%	93	100%	121	100%	1,115	92%	139	91%	11	2	1	1	2	141	91%	95	95%	34	100%	409	93%	190	76%	176	97%	137	92%	9	2	52	100%	555	89%		
.	-	-	-	-	1	100%	1	100%	2	100%		
.	.	.	.	19	100%	.	.	20	100%	1	100%	0	0	0	0	0	1	100%	2	100%	1	0%	1	100%	4	100%	6	83%		
.	9	78%	2	50%	0	0	1	0	0	2	100%	1	100%	.	.	5	80%	2	100%	2	100%	2	100%	0	0	.	.	6	100%		
.	-	-	-	-	.	1	100%	1	100%	
17	100%	14	93%	84	100%	19	100%	211	99%	35	97%	0	0	1	0	0	35	100%	22	100%	85	88%	177	94%	32	91%	40	100%	35	97%	1	0	16	100%	123	97%		
9	100%	2	100%	118	84%	4	75%	1	0	1	0	0	4	100%	.	.	22	95%	30	93%	8	88%	6	100%	4	100%	0	0	.	.	18	94%		
7	100%	7	100%	1	100%	.	.	28	93%	6	17%	5	0	0	0	0	6	100%	5	100%	39	82%	56	79%	6	100%	6	100%	6	33%	4	0	.	.	18	78%		
5	80%	1	100%	36	94%	5	100%	0	0	0	0	0	5	100%	5	100%	8	88%	23	96%	9	100%	7	100%	5	80%	0	1	.	.	21	95%		
9	89%	4	100%	17	100%	.	.	114	95%	10	90%	1	0	0	0	0	11	91%	7	86%	54	100%	82	96%	12	92%	11	91%	11	82%	2	0	.	.	34	88%		
.	-	-	-	-	.	1	100%	1	100%	
.	1	100%	2	100%	0	0	0	0	0	2	100%	1	0%	.	.	5	80%	2	100%	3	100%	2	100%	0	0	.	.	7	100%		
5	80%	14	100%	40	100%	.	.	180	97%	43	91%	2	2	1	0	1	43	95%	28	96%	68	99%	182	96%	49	92%	50	98%	43	91%	4	0	8	100%	150	94%		
1	100%	2	100%	-	-	1	100%	1	100%	2	100%		
1	100%	19	100%	22	100%	1	100%	0	0	0	0	0	1	100%	2	100%	1	100%	1	100%	1	100%	0	0	4	0%	7	43%		
.	18	100%	158	98%	15	13%	9	4	3	0	0	15	33%	12	100%	6	83%	48	50%	20	90%	15	93%	15	7%	14	0	3	100%	53	68%		
5	100%	1	100%	.	.	17	100%	58	91%	6	100%	0	0	0	0	0	6	100%	3	100%	.	.	15	100%	6	100%	6	100%	6	100%	0	0	4	100%	22	100%		
.	-	-	-	-	.	1	100%	1	100%	
.	-	-	3	67%	0	1	0	0	0	3	0%	2	100%	.	.	8	50%	3	67%	5	100%	3	33%	2	0	.	.	11	73%		
3	33%	5	100%	36	100%	.	.	112	90%	13	77%	2	0	1	0	0	12	33%	13	85%	33	100%	71	82%	19	95%	23	96%	12	75%	3	0	30	100%	84	94%		
.	-	-	-	-
380	92%	226	98%	592	100%	539	100%	5,190	94%	655	83%	80	25	16	8	5	655	88%	424	93%	756	94%	2,490	89%	798	88%	809	97%	650	85%	91	10	274	97%	2531	91%		

60% 19% 12% 6% 4%

90% 10%