

Small Business Ombudsman for Workers' Compensation

About the Small Business Ombudsman

The Office of the Ombudsman for Small Business was created by the Oregon Legislature in 1990 as part of a major workers' compensation reform bill, specifically to provide information and assistance to small businesses regarding workers' compensation insurance and claims processing matters.

What Our Office Does for Small Business

- Counsels employers on available choices in the workers' compensation insurance market.
- Explains and counsels employers on their appeal rights and other options.
- Mediates solutions between employers and insurance companies on classification, audit, coverage, and premium disputes.
- Educates new and existing businesses on the fundamentals of workers' compensation coverage, pricing, and claims processing through outreach activities such as seminars, forums, and business fairs.
- Refers individuals to other sources of assistance when appropriate.
- Provides information to policymakers about initiatives, legislative concepts, and administrative rule revisions that may affect small businesses.

The office is open Monday through Friday, 8 a.m. to 5 p.m.

For more information contact:

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